

NZ COACH HOLIDAYS



11 Day Classic North Island Garden Tour



2021

GUARANTEED Departure 27 October 2021*

25

CELEBRATING
25 YEARS

NEW ZEALAND
COACH HOLIDAY
SPECIALIST

1996 - 2021





WELCOME TO NEW ZEALAND

KIA ORA

Grand Pacific Tours, the New Zealand Coach Holiday Specialist, is pleased to offer you the opportunity to travel to some of the North Island's finest public and private gardens.

Nowhere in the world will you find such a diverse range of plant varieties, both native and exotic, so easily accessible to the visitor.

Your tour includes visits to an array of unique North Island gardens, some given the prestigious title of Gardens of National Significance, a title highly sought after. The highlight of your tour will be the private gardens of the Taranaki Garden Festival.

This tour provides a balanced mix of gardens and iconic New Zealand culture, sights and stunning scenery.

We look forward to welcoming you on the 11 Day North Island Garden Tour.

Peter Harding



Peter Harding
Managing Director



FULLY ESCORTED
EXTENSIVE INCLUSIONS
4 STAR ACCOMMODATION

Classic

Escorted Group Touring

On the 11 Day Classic North Island Garden Tour, travel on a 48 seat coach with a professional Coach Captain and Tour Leader. We take care of it all leaving travellers to get on with creating incredible holiday memories.

“Fantastic holiday. Sit back and relax in a beautiful coach. No stress or worry. What more can one ask for.” - **B. & L. N.** - *Past Travellers*



A Classic Escorted Group tour of New Zealand is an unforgettable experience. We have something to suit all budgets and interests.





THE CLASSIC COACH. EXTENSIVE FEATURES

Classic Coach Fleet

Maximum 48 Travellers



48 reclining cloth seats on a Classic touring coach



Panoramic windows



Air-conditioning and seat belts



Entertainment system



Lowering devices and air bag suspension

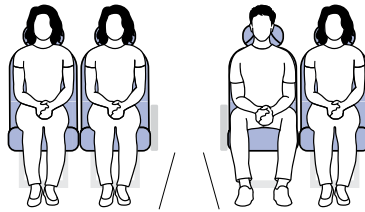


2 door access

Take in the breathtaking views from every seat on a daily seat rotation



Classic Escorted Group Touring



48 SEAT COACH 2 + 2 SEATING

Travel on a modern 48 seat coach with a professional Coach Captain and Tour Leader. Daily seat rotation affords you breathtaking views from every seat.



CLASSIC 4 STAR ACCOMMODATION

Hotels selected are closer to town centres or occupy premium positions and offer high-quality service and facilities. Whether based in downtown Auckland, on the Lake in Rotorua, in New Plymouth on the North Island's West Coast or in the centre of the nation's capital city, Wellington, the hotels will be rich in local flavour.



ADDED ATTRACTIONS

On a Grand Pacific Tours holiday, you will visit a vast range of iconic attractions that are INCLUDED in the itinerary. This covers a selection of experiences from a tour to the popular Hobbiton™ Movie Set, a journey through the incredible Waitomo Glowworms Caves and a visit to the geothermal beauty and culture that is Rotorua.



PROFESSIONAL COACH CAPTAIN

Selected for their expert knowledge and extensive driving experience, your Coach Captain is on hand to assist you with every aspect of the tour. Enjoy their professional commentary and reliable knowledge including numerous facts and figures, myths, legends and many laughs along the way.



Cold water storage available



Restroom and antiseptic gel hand pumps



FULLY ESCORTED TOURING

Tour Leaders work in tandem with the Coach Captain to ensure you have a once-in-a-lifetime holiday experience. They are responsible for the day to day wellbeing of the tour group. Our Tour Leaders are a wealth of knowledge, available to provide assistance and firsthand advice to travellers when choosing their optional activities.

Fully escorted featuring an array of unique gardens and the Taranaki Garden Festival

11 Day Classic North Island Garden Tour



TOUR CODE CGPG11

STYLE Classic Group
COACH 48 seat Classic
ACCOMMODATION 4 star

STARTS Auckland
FINISHES Wellington

2021 GUARANTEED DEPARTURE
Oct 27

ALL INCLUSIVE TOUR PRICE
Fully escorted tour includes transfers in New Zealand, Classic 48 seat coach travel, 4 star accommodation, most meals, sightseeing, attractions + **BONUS** Garden Book#

LAND ONLY, TWIN SHARE, PER PERSON

\$4499

SINGLE SUPPLEMENT \$1350

PRE / POST STAYS

CITY	TWIN SHARE	SINGLE
AUCKLAND	\$140	\$280
WELLINGTON	\$160	\$320

Extra night rates are per person, room only. Subject to availability. Prices are in Australian Dollars.

Contact your travel agent for an airfare quotation.



INCLUDES
BONUS GARDEN BOOK#

GO NZ! Visit gptnz.com for the latest HOT DEALS.

No hidden extras

PREPAID ATTRACTIONS

- Sculptureum Experience
- Te Wao Nui*, Auckland Zoo
- Hobbiton™ Movie Set Tour and Lunch
- Skyline Rotorua Gondola and Luge Ride
- Agrodome
- Thermal Mud Pools and Geysers*
- Tamaki Māori Experience
- Waitomo Glowworm Caves*
- Wellington Cable Car
- Te Papa, NZ's National Museum*
- City sights tour Auckland and Wellington

GARDENS VISITED

- Ayrilies Garden and Wetlands*, Auckland
- Hamilton Gardens*, Hamilton
- Henley Hotel Private Garden, Cambridge
- Rotorua Government Gardens, Rotorua
- Private Garden Visits, Taranaki Garden Festival
- Cross Hills Rhododendron Garden, Kimbolton
- Wellington Botanic Gardens

*Guided tour is included with 1 guide per 24 travellers.

COACH FEATURES

- 48 seats on a Classic touring coach
- 2 door access; overhead travel bag storage
- Restroom; panoramic viewing

EXPERIENCE

- Professional Coach Captain
- Tour Leader
- Personalised Meet and Greet on arrival
- Return airport transfers in New Zealand
- 10 nights 4 star accommodation
- 4 two night stays
- Hotel portorage
- All sightseeing and prepaid attractions
- Extensive Optional Tours Programme
- Classic Documentation Pack
- **BONUS** Garden Book: *Flourish* - New Zealand women and their extraordinary gardens#

MEALS

- 10 cooked breakfasts including a specialty breakfast: Stratosfare Restaurant, Rotorua
- 8 sumptuous dinners including 1 specialty dinner: Māori Hāngi and Concert, Rotorua
- 2 lunches including a Shire's Buffet lunch: Hobbiton
- 1 delicious High Tea: Henley Hotel, Cambridge
- Enjoy GPT Hotel 'Wine Time' (discounted drinks)

Day 1: Dinner not included for anyone arriving later than 8pm.

Itinerary and Hotels

(B) Breakfast. (L) Lunch. (D) Dinner. (SD) Specialty Dinner.

1

Arrive Auckland (D)

On arrival into Auckland you will be met by a Grand Pacific Tours representative and transferred to your hotel. This evening meet your Tour Leader and travelling companions for dinner.

Hotel Rydges Auckland (2 nights)

2

Auckland Sightseeing (B)

This morning enjoy the sights of Auckland, New Zealand's largest city. Travel to Matakana to visit Sculptureum, an internationally unique art experience. Enjoy time to wander through the Garden of Creative Diversity and view the hundreds of displayed works in the Galleries. This afternoon travel to the Auckland Zoo for a guided tour of Te Wao Nui, six stunning habitats showcasing the native fauna and flora of New Zealand. This evening is free to dine at leisure.

3

Auckland - Hamilton (B,D)

This morning travel to Ayrilies Garden and Wetlands, one of New Zealand's best-known gardens and a Garden of National Significance. It is characterized by sweeping lawns and informal but detailed plantings by ponds & waterways. Use of colour is a hallmark of Ayrilies, seen best in the lurid border where 'hot' colours are used to great effect. This afternoon travel to Waikato's most visited attraction, the Hamilton Gardens. A guided tour of the themed gardens will transport you from the peaceful Sung Dynasty Chinese Scholar's garden to the Italian Renaissance garden followed by the grandeur of the Indian Char Bagh garden. Your guide will share the story of how the gardens were transformed from a rubbish dump into a Garden of International Significance.

Hotel Novotel Hamilton



At Auckland Zoo discover more than 50 of Aotearoa's amazing natural treasures in Te Wao Nui. Home to over 75 native animals and over 100 plant species, Te Wao Nui will take you on an immersive journey through New Zealand's natural world.

4 🌸

Hamilton - Matamata - Rotorua (B,L,D)

Today travel to Cambridge to visit the private garden of the Henley Hotel, nestled on 29 acres of parkland and features a camelia lined oval lawn and lakeside pavilion. You will be treated to High Tea amongst the cherry blossoms (weather permitting). Continue through picturesque countryside to Hobbiton for a buffet lunch followed by a guided tour of the Hobbiton Movie Set. Travel to Rotorua for a walk through the Rotorua Government Gardens before arriving at your hotel.

Hotel Sudima Hotel Lake Rotorua (Superior Room. 2 nights)

5

Rotorua Sightseeing (B,SD)

Today begins with a gondola ride and breakfast at Skyline Rotorua where spectacular views are on offer. There is also time for a luge ride! Next stop is the Agrodome for an action-packed hour of farming entertainment and education that is unlike anything you've seen before. Travel to Te Puia for a tour of the boiling mud pools and awesome geysers that Rotorua is famous for. Enjoy some free time this afternoon before travelling to a Māori village for an interactive and educational experience that culminates with a cultural performance and traditional Hāngi feast.

6 🌸

Rotorua - Waitomo - New Plymouth (B,L,D)

Depart Rotorua and travel to Waitomo for a tour of the Glowworm Caves where tiny creatures radiate their luminescent light. Enjoy lunch in this native bushland setting before travelling to New Plymouth, home of the Taranaki Garden Festival. This afternoon will be spent visiting one of the festival gardens.

Hotel Distinction New Plymouth Hotel (2 nights)

7 🌸

Taranaki Garden Festival (B,D)

Today you will visit a variety of impressive gardens all set around the legendary Mount Taranaki. You will marvel at the majestic array of botanicals on display at this premier garden event which attracts thousands of visitors from New Zealand and the world. A selection of gardens have been chosen to showcase the unique planting and local gardener's will be on hand to share the inspiration behind their garden.

8 🌸

New Plymouth - Palmerston North (B,D)

Before we depart the Taranaki region, we visit one final stunning festival garden before travelling onto Whanganui for a short stop. This afternoon you will visit Cross Hills Rhododendron Garden. Spanning 7 hectares, this park-like garden includes one of the world's finest collections of rhododendrons and azaleas, which will provide a dazzling colour display. Continue to Palmerston North for your overnight stay.

Hotel Copthorne Palmerston North

9 🌸

Palmerston North - Wellington (B)

Travel to the nation's capital, Wellington. Ride the Wellington Cable Car, one of the city's most iconic attractions, to the Botanic Gardens. Enjoy time to view the protected native forest and colourful floral displays with stunning views over Wellington city. Join your coach for an extensive city tour which will highlight the history and culture on show here. This evening is free to dine at leisure.

Hotel InterContinental Wellington (Deluxe Room. 2 nights)

10

Wellington (B,D)

A highlight this morning will be time to explore Gallipoli: A Scale of War exhibition at Te Papa, New Zealand's National Museum. Cutting edge technology brings these stories to life through the eyes of New Zealanders who found themselves in extraordinary circumstances. Enjoy time at leisure this afternoon. This evening enjoy a final dinner with your new found friends.

11

Depart Wellington (B)

Having experienced some of the finest gardens in the North Island, it is time to say goodbye. You will be transferred to the airport for your flight home after a memorable holiday.





TOUR HIGHLIGHT

Taranaki Garden Festival

The Taranaki Garden Festival was established in 1987 and continues to delight people from all over the world by offering an intriguing mixture of both unique and stunning gardens, each with their own story to tell. The region's public gardens are festival gems, but it's the private gardens, open exclusively for the festival, that are a must see.



CLOCKWISE FROM LEFT: Located halfway between Auckland and Wellington on the North Island's west coast is Mount Taranaki, a dormant volcano; the display of gardens at the festival are the best Taranaki has to offer. Meet the owners and be inspired and informed by their garden creations.



TOUR HIGHLIGHT

Public and Private Gardens

An array of unique North Island gardens have been selected for this tour. Highlights include Ayrilies Garden and Wetlands, described as a 'quintessential New Zealand Garden'; Hamilton Gardens, where the focus is on different types of garden design rather than plant collections and Cross Hills Rhododendron Garden where rhododendrons and azaleas flourish and provide a dazzling colour display.

CLOCKWISE FROM TOP: Hamilton Gardens, one of the most visited attractions in the Waikato; Ayrilies Garden, known world-wide and a Garden of National Significance; Henley Hotel Private Garden which covers 29 acres of parkland.









TOUR HIGHLIGHT

Hobbiton™ Movie Set Tour and Lunch

In the heart of the Waikato region explore the lush pastures of the Shire with a guided tour of Hobbiton, as featured in *The Lord of the Rings* and *The Hobbit* Trilogies. Your guide will recount how this sheep farm was transformed to the movie set of today, see the Hobbit Holes, the Mill and enjoy a refreshing ale at the Green Dragon Inn.



CLOCKWISE FROM RIGHT: Auckland, one of the largest cities in New Zealand's North Island; in Rotorua enjoy a Maori cultural performance which features the graceful poi dance; the Wellington Cable Car, in operation for over 100 years, has long been a cherished part of the Wellington history; enjoy spectacular views of Rotorua on a gondola ride up to Skyline Rotorua.

The 11 Day Classic North Island Garden Tour provides a balance of gardens and iconic New Zealand culture, sights and stunning scenery.





Travel in Style



Grand Pacific Tours Merchandise

Make sure you feel part of the tour group when you travel with Grand Pacific Tours by wearing a tour branded jacket and cap. Both products offer great value and will be a memento of your holiday for years to come.

TOUR JACKET

Unisex black waterproof shell jacket with embroidered logos, silver reflective piping, fleece lined collar, hood, inside mesh lining, adjustable Velcro cuff, front pockets and inside mobile phone pocket. Compact, lightweight, ideal for touring. Available in sizes XS to XXXL. **Price \$78**



TOUR CAP

Black wool blend cap with pre curved peak, 6 panel structure with fabric Velcro strap and embroidered logos. One size. **Price \$25**



Award-winning Documentation

Grand Pacific Tours offer travellers one of the most comprehensive documentation packs in the travel industry. We have won several awards from our travel agent partners who continually advise us that our documentation packs are the best in the industry.

DOCUMENTATION PACK

Travellers receive a durable travel bag, toiletry wet pack, laundry bag, luggage tag and personal name badge. Your ticket wallet (one per couple) includes tour itinerary and questionnaire, Optional Tours Directory, General Information and Frequently Asked Questions Directory, map, postcard, customs required resealable plastic bag and an emergency contact card.

Booking Terms and Conditions

GOOD TO GO

Payment and completion of the GOOD TO GO Form acknowledges that you have read, understood and accepted these booking conditions. Grand Pacific Tours (GPT) is a 100% Australian owned company. These Booking Terms and Conditions relate to NEW bookings taken for travel in the 2021 / 22 touring season, further terms and conditions may apply to bookings that have been transferred from a previous touring season.

COVID-19 DISCLAIMER*

GPT has compiled the content of all tour itineraries based on the knowledge that all accommodation and attraction suppliers will be fully operational by commencement of the 2021 / 22 touring season. If for any reason the component of a tour is not available at the time of touring, a replacement or refund will be provided. Any refund amount is based on GPT's negotiated pricing and not retail prices. **GUARANTEED DEPARTURES:** GPT promote guaranteed departures with full expectation of delivering this, which has been a key selling point for 25 years. Due to COVID-19, with no current visibility on the timeframe of opening the Trans-Tasman or International borders all bookings for the 2021 / 22 season will initially be administered with an 'ON HOLD' status until Trans-Tasman borders open. Once Trans-Tasman borders open, GPT will then reconfirm the selection of guaranteed departure dates that will travel and reserve the right to remove selected dates based on sell time. If any travellers are affected the GPT team will be in contact to make alternative arrangements for travel on a near or future date.

PRICES

All holiday prices are based on schedules, fares and tariffs current at the time of printing. GPT reserves the right to vary the cost of tours if necessary, by reason of currency fluctuation, or component cost increase. Tour costing will be guaranteed at the price prevailing at the date of final payment. In the case of computer or human error, we reserve the right to re-invoice the Travel Agent with correct billing as per the published rates in the GPT brochure.

DEPOSIT AND PAYMENT

A non-refundable deposit of \$200 per person is required within 7 days of booking.

The balance of payment, including any merchandise, is due 60 days prior to departure. Once the tour has been booked and confirmed, cancellation fees will apply as per the Terms and Conditions.

AIRFARE

GPT is only administrating Land Only bookings for the 2021 / 22 touring season. If any traveller has an airfare inclusive package booked which was transferred from COVID-19 disrupted periods, the original airfare terms and conditions will apply. Any additional fare or tax increase will be charged and payable by the traveller.

CHILDREN

Children's fares (5 - 11 years) are available. Unfortunately, children under five are not suitable on these tours. Exact amounts will be confirmed to your Travel Agent at time of booking. Each child, as denoted must be paired with a supervising adult within the same party due to the seat rotation and rooming policy.

SPECIAL OFFERS

Only one special offer is applicable per booking/per person and must be advised at time of booking. There will be no retrospective discounts applied. #Bonus Inclusions: Bonus Garden Book is one per household

TRAVEL INSURANCE

Comprehensive Travel Insurance is not included but is strongly recommended for all travellers. It is the traveller's responsibility to arrange their own travel insurance.

PASSPORT AND VISA REQUIREMENTS

All visitors require a passport to enter New Zealand. Your passport must be valid for at least three months beyond the date that you intend to leave New Zealand. For Australian citizens travelling on an Australian passport, you do not need a visa or permit to visit New Zealand. Visitors from visa-waiver countries must request an Electronic Travel Authority (ETA) prior to travelling to New Zealand. For visitors from non-visa waiver countries it is recommended you contact your Travel Agent or NZ Immigration for full entry requirements. If you are not an Australian Citizen or permanent resident, you may also have to pay for an International Visitor Conservation and Tourism Levy (IVL). Please check with your Travel Agent for up to date immigration requirements.

CANCELLATIONS / TRANSFER OF BOOKING

In the event a traveller cancels off a tour the following fees apply prior to departure:

- 60 days or more prior to departure, loss of deposit.
- Between 7 and 59 days prior to departure, 50% of the tour package price.
- Less than 7 days prior to departure, 100% of the tour package price.

If a traveller cancels a tour that was suspended from a previous touring season, additional cancellation fees may apply.

If a traveller wishes to cancel their existing booking and transfer to a new departure date, the above cancellation fees still apply.

REFUND

Please note that no refund shall be made for any unused portion of any itinerary. Any alteration to the holiday outside the touring itinerary, made by a traveller shall be wholly at the expense of the traveller.

ACCOMMODATION INFORMATION

GPT endeavours to utilise the most suitable hotels available in each location to ensure travellers enjoy a consistent level of cleanliness, comfort and service. In more remote locations, hotel standards and facilities may differ to city hotels. As hotel allocations are booked in advance, room upgrade requests are not permitted. Should the hotels on tour change for any reason, we will endeavour to ensure that the alternative hotel is of an equivalent standard.

PRE / POST ACCOMMODATION IN NEW ZEALAND

Hotel check-in time is approximately 3pm and check-out is approximately 10am. If early hotel check-in or late check-out is required due to flight schedules, additional accommodation will need to be purchased. The rates quoted in this brochure are only valid for one night, room only and subject to availability. Any additional meals will need to be ordered and purchased directly with the hotels. Bed and Breakfast rates cannot be provided. Additional nights are subject to availability and may be charged at the prevailing rate by the hotel.

SINGLE TRAVELLERS WILLING TO TWIN SHARE

If you are travelling alone but willing to share, a twin share room can be provided with a person of the same gender and this will entitle you to travel at the twin share price. Special room requests are not permitted on this basis. It is your duty to disclose any medical or other conditions that may prevent you from being a suitable rooming partner (such as use of CPAP machine) and you must accept that compatibility with your rooming partner cannot be guaranteed. If at any time during the tour you consider your rooming partner unsuitable, we will endeavour to arrange single accommodation (room standard may differ) for you for the remainder of the tour, subject to availability and at your own cost. We accept no responsibility for the suitability of the allocated rooming partner. Single travellers sharing a room will also be required to sit together and adhere to the seat rotation plan.

SINGLE TRAVELLERS

Paying the Single Supplement covers the sole use of accommodation only. On the Classic 48 seat coach you will be required to sit with a fellow traveller and rotate between seats together.

TRIPLE SHARE ROOM BOOKINGS

Hotel rooms are generally sized to accommodate two travellers in comfort. When three travellers elect to share a room note that there will be restricted space. A rollaway bed may be used for triple share bookings where three separate beds are required.

DIETARY REQUESTS

GPT limit special dietary requests to Vegetarian, Gluten Free, Lactose Intolerant, Diabetic and any life-threatening allergies (whereby the traveller carries an EpiPen). These requests will be forwarded to the hotel and / or attraction suppliers but cannot be guaranteed and does not constitute a term of your contract with us. Tour meal options may be limited. As a volume group tour operator, contracting specific menus which range from Buffet to A-la-carte, the logistics of arranging meals meeting the correct criteria over an extended touring itinerary can be challenging and cannot be guaranteed to meet the expectations of the traveller(s). Therefore, religious dietary requests (Hindu Vegetarian, Kosher, Halal) cannot be accommodated. Any further intolerances needing to be managed are the responsibility of the traveller. Airlines have restricted dietary conditions which vary, all requests should be discussed with your Travel Agent at the time of booking.

INTERNET

Most hotels have internet access available. Not all hotels offer free Wi-Fi, charges may apply. GPT do not have any influence over hotel Wi-Fi access and related costs.

LUGGAGE LIMITS

Each traveller is entitled to travel with ONE suitcase on tour measuring (length + width + depth) no more than 150cm (59"). Weight limits also apply to luggage due to Occupational Health and Safety issues. The maximum suitcase weight allowed is 23kg (50lbs). If a traveller brings more than the allocated limit of luggage, any additional arrangements made to get their luggage to the final destination, will be at their own expense. Please be aware that oversized or overweight luggage may be refused to be carried by coach companies. Each traveller is supplied with a GPT Travel Bag for personal and small items which can be carried on the coach when travelling. The travel bag is designed to carry a maximum of 6kg (13lbs). Due to limited space on board the coach, please ensure carry-on bags are approximately (length + width + depth) 81cm (32") with a maximum weight restriction of 6kg (13lbs). All luggage carried is entirely at the travellers' risk, GPT takes no responsibility for accidental damage or loss.

COACH SEAT ROTATION

For the enjoyment and fairness of all travellers, GPT operates a daily seat rotation system which all travellers must participate in as a condition of booking. There is no exception to this policy and special consideration to an individual's specific needs cannot be accommodated. The coach seat plan is displayed inside the coach for your reference.

GPT COACH CAPTAIN AND TOUR LEADER

The Coach Captain is responsible for driving and maintaining the coach and for providing commentary throughout the tour. The Tour Leader (or Coach Captain when Tour Leader is not allocated) is responsible for the traveller wellbeing and for co-ordinating all the accommodation and activities. It is important while on tour that travellers follow GPT Coach Captain and/or Tour Leader instructions.

TIPPING AND GRATUITIES

As GPT Coach Captain's and/or Tour Leader's work exceptionally hard to provide all travellers a memorable holiday, tipping is appreciated for extra special service. Many tours arrange an envelope to be circulated for a farewell group presentation to the Coach Captain and/or Tour Leader with any contributions based on individual appreciation.

HOLIDAY DURATION

The first and last day of most structured holidays is considered a travelling day and therefore may not necessarily be a touring day. Dinner is not included for travellers arriving after 8pm on Day 1.

TRAVELLER DEMOGRAPHIC

GPT's demographic of traveller is generally aged 50 + or for those who prefer a low impact itinerary. All travellers should have a good level of fitness and health to cope with full days of travel which may include walking and climbing stairs. We recommend travellers visit their doctor and dentist before travelling. To ensure you see the best New Zealand has to offer, most touring days depart following breakfast and arrive at the new destination just prior to dinner.

HEALTH AND FITNESS

Payment of deposit by a traveller to GPT acts as a warranty that you are reasonably healthy and/or fit to participate in the tour and the traveller indemnifies GPT from all actions, claims and demands arising out of any want of health and fitness. It is important that the traveller chooses the right tour to avoid disappointment.

Important information relating to the travellers' health, mobility and fitness which may affect their partial or total participation in the tour and the enjoyment of other travellers must be reported to GPT at time of booking. If a traveller has a disability or medical condition that requires special attention, or if the travellers' health, mobility and fitness change prior to tour departure, this information must be reported to GPT as soon as possible. This information is necessary to allow GPT to ensure the tour chosen is suitable and meets the travellers' needs. Where possible GPT will make reasonable modifications to the tour to accommodate any special requirements however, it cannot do so if the modification necessary would be unreasonable or if it would affect the travellers' safety and/or the safety and/or enjoyment of other travellers.

If a traveller requires personal assistance or care (such as pushing a wheelchair, assistance with dressing or assistance with walking), they must travel with a companion capable

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of providing the required assistance or care. GPT does not provide personal assistance to any traveller. Travelling with a collapsible wheelchair/mobility scooter is subject to availability at the time of booking as each tour only has the capacity to cater for one wheelchair/mobility scooter traveller. Loading a mobility scooter on and off the coach is not the responsibility of the Coach Captain and/or Tour Leader. Accessible Rooms are subject to availability and not always allocated in the room type advertised.

GPT makes reasonable effort to accommodate the needs of travellers with specific disabilities however, it is not responsible for any denial of services by any third party or independent suppliers or for any additional expenses charged by those parties

Whilst on tour, if you require medical assistance the Coach Captain and/or Tour Leader will assist with the recommendation of local medical services. Travellers are fully responsible for all charges pertaining to medical treatment and GPT will not be held liable for the level of service or treatment provided. The Coach Captain and/or Tour Leader are not bound to accompany travellers to seek medical treatment.

GPT does not provide face masks on tour, this is the travellers' responsibility and strongly recommended.

GPT manage strict Health and Safety protocols and will continue to develop or enforce new initiatives based on the guidelines outlined by the Australian and New Zealand Governments and the World Health Organisation. Our Health and Safety policy can be viewed at gptnz.com

GENERAL CONDUCT

GPT reserves the right to refuse a traveller from embarking on a tour or remove a traveller from continuing on a tour if they are deemed, by any GPT representative, acting in a way that interferes with the general operation of the tour or compromises the general enjoyment of the tour by other travellers in any way. This encompasses the travellers' mental or physical condition or general behaviour which affects their own health and safety, compromises their ability to self-care, becomes a risk to themselves or other travellers or is abusive, offensive or harassing other travellers including GPT representatives and third party suppliers. GPT is not liable to the traveller for any costs associated with such a decision and the traveller will not be refunded for any part of the tour.

SMOKING LAWS

Smoking is not permitted in any indoor spaces in New Zealand hospitality venues. This means you cannot smoke inside places such as bars, gaming venues, clubs, hotel rooms and restaurants.

NEW ZEALAND AIRPORT TRANSFERS

Airport transfers in New Zealand are included on the first and last day of your GPT tour. This includes any pre or post tour accommodation directly linked with the tour hotel. For transfers to be administered flight details are to be provided no later than time of final payment. Transfers cannot be re-routed to other pick up points or destinations and no refund can be provided for unused transfers. Inter-terminal airport transfers are not included. If your flight details have changed please contact your Travel Agent or on the day of departure, contact GPT Australia. Transfer vehicles will wait up to 1 hour after the flight lands in New Zealand. If you miss your pre-booked transfer for any reason or require assistance when in New Zealand, you can contact our North Island or South Island Operations Managers. All emergency contact numbers can be located on your tour itinerary or on the Emergency Contact Card located in your ticket wallet. Depending on the situation either a replacement transfer will be arranged, or travellers may be required to make their own way to/from the GPT tour hotel at their own expense.

DOCUMENTATION

GPT documentation including any merchandise will be forwarded to your Travel Agent two weeks prior to departure. PO Box address is not acceptable. Unfortunately, we cannot accommodate early requests for documentation. The Classic Documentation Pack is one per couple / household for Classic Escorted Group Touring. Any traveller who received documentation on a disrupted COVID-19 tour, will receive an updated personalised itinerary only.

OPTIONAL ACTIVITIES

These tours are to be booked with the Coach Captain and/or Tour Leader whilst on tour. Payment operator, operator. GPT does not operate these excursions, as such no person employed or associated with GPT has any connection with the operators of these excursions. Accordingly, GPT cannot and do not take any responsibility for any injury, action, loss, or damage of any type, arising in any manner from these excursions. Optional Tours are subject to availability. Once booked cancellation fees may apply.

SUPA-\$AVER COUPONS

These tours are to be booked and paid directly with the tour operator. Our recommendation is to book in advance, prior to your arrival into New Zealand to avoid disappointment. GPT does not operate these excursions. As such, no person employed or associated with GPT has any connection with the operators of these excursions. Accordingly, GPT cannot and do not take any responsibility for any injury, action, loss, or damage of any type, arising in any manner from these excursions. Attractions are subject to availability. Once booked cancellation fees may apply.

WINE TIME

GPT promote Wine Time (discounted drinks) as an initiative for travellers to gather and socialise at a designated time prior to dinner on selected days of the itinerary when dinner is included at the hotel. The discounted beverage price is at the hotels' discretion and subject to change at any time. Travellers must wear a GPT branded name badge to be identified by bar staff. GPT strongly encourages responsible drinking.

LOST PROPERTY

GPT does not accept responsibility for the retrieval of lost or misplaced property. All costs associated in the retrieval of lost or misplaced property is at the travellers' expense.

DISCLAIMER

Travel is personal and an individual's expectations and enjoyment of included activities may differ. GPT will not be bound by, or liable for, any description, photograph, representation, or warranty made by or provided by any third-party sales representative, Travel Agent, or other person or entity relating to any tour offered by GPT.

RESPONSIBILITIES OF SERVICE

GPT advises that the service it provides is for the booking and packaging of goods and services provided by other operators such as hotels, attractions, cruise vessels and transportation companies. Travellers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly, GPT will not be responsible and will be excluded from liability for any loss, damage, omission, or acts being negligent or otherwise, committed by these operators used in connection with the tours.

VIATION

GPT reserves the right to cancel or to vary the content of its tours including the replacement of the Ultimate and Signature coaches should the need arise under extenuating circumstances out of our control. Due to the limited number of Ultimate and Signature coaches available, any compensation will be assessed on a case by case basis, but not guaranteed.

DISPUTE

The law of this contract is the law of the State of Victoria and where applicable the law of the Commonwealth of Australia and New Zealand.

FORCE MAJEURE

Except where otherwise expressly stated in these booking conditions we regret that we cannot accept liability or pay any compensation where the performance of our contractual obligations is prevented or affected by reason of circumstances amounting to 'force majeure'. In these booking conditions, 'force majeure' means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riots, civil strife, terrorist activity, industrial dispute, nuclear or natural disaster (including but not limited to flooding, fire, earthquake, landslide, road closures), adverse weather conditions, government action including border closures, national emergency, epidemic, pandemic and all similar events outside our control. Should a tour be suspended for any reason out of our control, an Administration Fee may be charged to cover irrecoverable costs.

CLIENT TRUST ACCOUNT

GPT run a Trust Account holding clients' monies until tour payments are settled. All tours are prepaid to New Zealand hotels and attractions.

PRIVACY

Use of any personal data that you provide to GPT for your booking is governed by the GPT Privacy Policy which is published at www.grandpacifictours.com/privacy-statement. By providing personal information to GPT, you consent to GPT collecting, holding, using and disclosing your personal information as detailed in the GPT Privacy Policy. In particular, you agree that in certain circumstances, GPT are permitted to disclose your personal information to overseas recipients in connection with your booking committed by the operators of hotels, attractions, cruise vessels and transportation companies used in connection with the tours. The supplier may also have their own privacy policy that covers how they handle your personal information. Please contact the supplier directly for information on their privacy policy. GPT do not keep a record of any credit card or bank account details of their passengers.

For any further information please refer to our Frequently Asked Questions Directory at www.gptnz.com

VALIDITY

Brochure valid for travel from October 2021.

MERCHANDISE

All prices are inclusive of GST and postage. All purchases must be made with your Travel Agent at time of booking. Payment for all merchandise is due with final tour payment prior to departure. Merchandise will not be sold once on tour or after travellers return home. Refer to the website for delivery and jacket sizes. Exchanges can be made on unused merchandise, a \$10 per delivery postage and handling fee will be charged.



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